

APD update 17-04

January 27, 2023

1. Several alarm companies have a process in place to verify an alarm activation with the resident or responsible person of a business prior to contacting law enforcement. At time, these alarm activations do not get reported to the police. If the police department is notified of an alarm, many times it is a general notification and the actual cause of the alarm is not known. Alarms are categorized for response priority based on additional information received by the person or alarm company. This generally not respond in these situations would definitely impact the public's confidence and perception of the department. In today's social media world, where everything is broadcasted so rapidly, this could appear to criminals that the police would not investigate alarm activations, giving them the confidence to commit these types of crimes.
2. The Albuquerque police department continues to work with business owners and residents to address self-awareness, personal and home/business protection and security. APD is active with crime prevention methods with specialists who advise on CPTED (Crime Prevention Through Environmental Design). We also empower our Problem Response Teams and Bike Units to address these types of concerns. These units make contact with businesses and residents in high crime areas to educate them and help prevent the business or home from being a "soft target" for crime.
3. The false alarm reduction unit is moving to the Treasury Department within the City. This appears to be a better fit to address the cost and expenditures associated with your recommendation.